

IMPORTANT INFORMATION: Payphone Access Levy Charges.

As a valued customer, we would like to keep you up to date with a recent tariff change. Please accept this as notification that **from the 1st November 2011** the price we charge for Payphone Access Levy is increasing to 25ppm, at all times. The Payphone Access Levy only applies to calls made from BT public and managed payphones to the 'Free to caller' service numbers that Nexus provide you with.

This change is due to an increase in the charge made by BT. All calls from BT's payphones must make a contribution to the costs of running them. The Payphone Access Levy is charged on all calls to freephone numbers from BT payphones and is charged on the basis of the volume (per minute basis) of calls to each number.

Should you have any questions about this change please do not hesitate to contact your Account Manager or email us at sales@nexusuk.com or call us on **0844 414 2001** to discuss your options.