

Important notice: Changes to NGN call charges affecting customers using 084 and 087 inbound services.

What do I need to know?

All customers who use 084 and 087 inbound services are now responsible for ensuring that the cost of the service charge is clearly advertised when promoting your contact number(s).

The cost of calling must be prominent and in close proximity to any advertising of your 084 or 087 number. Your advertising, promotional material and communications must be updated with the new pricing information from the point of the change, currently set for the **26th June 2015**.

As part of this advice, you should also be aware of the changes to 080 numbers, whereby calls originating from a mobile phone are likely to be more expensive than calls from a fixed line.

For further information please contact a member of our customer service team who will be happy to help you.

 **0844 414 2001 | www.nexusuk.com**

Option 1 : Faults Option 2 : Provisioning & Support

